

Dear Stakeholder

As a valued community stakeholder I am writing regarding some changes to the parking charges in the patient and visitor car parks at the Queen Alexandra Hospital.

From Wednesday 1 June Carillion, who manage the Trust's car parks, will increase the parking rates in the Multi-story car park, the North Car Park and for the spaces by the East Entrance.

While the Trust recognises that Carillion have a contractual right to increase their car park charges in line with the Retail Price Index, it is disappointed that these increased charges are to be introduced. The Trust receives no income from these parking charges.

<b>No of hours</b>	<b>QAH old prices</b>	<b>QAH prices June 2011</b>
Up to 1 hour	£1.50	£1.60
Up to 2 hours	£2.50	£2.60
Up to 3 hours	£3.50	£3.70
Up to 4 hours	£4.50	£4.80
Up to 6 hours	£6.50	£6.90
Up to 8 hours	£8.50	£8.90
Up to 12 hours	£10.00	£10.50
Over 12 hours	£15.00	£15.75

<b>No of hours</b>	<b>Soton General</b>	<b>St Richards</b>
Up to 1 hour	£1.90	£1.60
Up to 2 hours		£2.60
Up to 3 hours	£3.60	£3.50
Up to 4 hours	£4.60	£4.50
Over 4 hours		£6.00
Up to 5 hours	£5.60	
Up to 6 hours	£6.60	
Up to 24 hours	£30	

It is important to note that patients and visitors, who need to attend the hospital or visit relatives for, or over, a long period of time, can still benefit from a reduced parking charge rate. Our 'Controlling Parking' Policy entitles patients or visitors who are at the hospital for a stay of more than seven days or continuous clinical treatment requiring seven or more visits to the Queen Alexandra Hospital to a discount that will result in them having to pay £1.60 per day. This is at the discretion of the ward or clinic sister. This concessionary rate is courtesy of Portsmouth Hospitals NHS Trust who pay the full amount of the subsidy to Carillion plc.

## **Agenda Item 9 b**

Patient care and the patient experience have always been, and remain, two of our highest priorities and parking at the Queen Alexandra Hospital is an important part of the patient experience.

Please don't hesitate to get in touch should you need further information or clarification.

Kind regards

**Peter Mellor**

Company Secretary

Portsmouth Hospitals NHS Trust